

Region: Northwest

Site Information: Care Management Plus Community Clinic
7327 W. Center Street
Milwaukee, WI 53210

Site Contact Person/Title: Mamie Smith, Director

Phone: (414) 607-4009

E-Mail: cmpcc@hotmail.com

Appointment Phone: (414) 607-4009

Fax: (414) 607-6184

Billing Contact Name: Camille Gray

Phone: (414) 607-4009

Is agency Medicaid certified? yes

Faith-based Organization: no

Minority or Disadvantaged Vendor: yes (Minority Vendor & Disadvantaged Vendor)

Facility Accessibility:

• Offers American Sign Language	• Offers handicapped parking
• Is wheelchair accessible	• Has a location near public transportation

Specializations:

- Programs for Men and Women
- Services for Persons Involved in the Criminal Justice System
- Services for Persons with Co-occurring Mental Health and Substance Use Disorders
- Offers Spanish and Hmong language
- Nurses and nurse practitioners

Hours of Operations: After hours and weekends are per appointment

Monday:	8:00am-4:30pm	Tuesday:	8:00am-4:30pm
Wednesday:	8:00am-4:30pm	Thursday:	8:00am-4:30pm
Friday:	8:00am-4:30pm	Saturday:	per appointment
Sunday:	per appointment	Emergency Contact 24 Hour Phone Number: (414) 708-1675	

Program Description

Prior to the assessment clients are informed and given the Bill of Rights. They are made aware of grievance procedures, HIPPA, Privacy and Confidentiality regulations/laws. Consent to Treat, Disclosure and other required forms are signed by consumer and placed into the consumer's chart.

Assessment - face to face, interview which is performed by a certified alcohol and drug counselor and is used to determine use/abuse of substances using various assessment tools approved by the State of Wisconsin. This assessment process also is used to determine level of care needed, recommendations for treatment, education or no treatment.

Care Management Plus Community utilizes the DSM-IV to aid the clinician in validating the diagnosis during the interview. Important DSM-IV aspects depicting the level of functional impairment such as baseline measures of frequency, duration, and severity of symptoms are emphasized. This data is incorporated into the treatment plan problem and each client is matched with a qualified professional

therapist based upon gender, cultural and age preference of the client. The therapist utilizes the assessment data, interview, labs, diagnostics and other information to formulate a plan of care with the consumer that is client and goal centered. The therapist will collaborate with other professionals as indicated to promote positive outcomes. The therapist will meet frequently with the interdisciplinary team to ensure the consumer's needs are being adequately addressed according to latest guidelines.

Substance Abuse Counseling - Performed by a Certified Alcohol and Drug Abuse Counselor who with the assistance of the client will create a goal centered treatment plan, which is updated on a regular basis. Focus is on behavior changes and healthy choices. Priority is given to pregnant women who use/abuse alcohol or substances, those with serious medical problems and those who have been identified as having infectious or communicable disease, including screening for risk behaviors relating to human immunodeficiency infection, i.e., HIV or AIDS, sexually transmitted disease and tuberculosis.

AODA Group Counseling - facilitated by Certified Alcohol and Drug Abuse Counselors and/or Registered Alcohol and Drug Abuse Counselors with supervision. These sessions are goal centered and focus on life changes, changes in behavior, healthy choices, attitudes and more. Clients are encouraged to input as much as possible.

Intervention services are used to help those who seek change to build a chemical free balanced life by stress relieving techniques, coping skills and more when a problem has been recognised and client is willing to accept help. Those who have experienced personal, legal and social problems as a result of substance use/abuse, will benefit from these services. Referrals are used for additional services as needed, comprehensive resources are available and encouraged for client use.